

PROFESSIONAL PROFILE AND BIOGRAPHICAL DATA**Director of Scottish Power Retail Holdings Limited**

Type: Executive Director

Date of Appointment: 27 November 2019

Current professional activities and positions

Andrew's present position is Chief Executive Officer of Scottish Power Retail. He is responsible for setting the strategic direction of the UK Retail business. Key accountabilities are to ensure business targets are met or exceeded through effective Marketing plans and products, optimum mix of Sales Channels, efficient Customer Service and delivery of strategic projects such as Smart Metering.

His role is also responsible for influencing external bodies such as government, the regulator and key stakeholder groups to support all Retail activity across the UK.

Personal profile and academic training

Global Energy MBA through Warwick University.

Noteworthy experience in the energy and industrial engineering sector

Until his recent appointment as Chief Executive Officer, Andrew was the Smart Metering Programme Director.

Prior to being the Smart Metering Programme Director, Andrew was the UK Operations Director.

Andrew first joined Scottish Power in 1992 and has held a range of positions across Retail, including Customer Services, Business Transformation and Commercial Development.