

SCOTTISH POWER RETAIL CEO

Andrew is responsible for setting the strategic direction of the UK Retail business. Key accountabilities are to ensure business targets are met or exceeded through effective Marketing plans and products, optimum mix of Sales Channels, efficient Customer Service and delivery of strategic projects such as Smart Metering.

His role is also responsible for influencing external bodies such as government, the regulator and key stakeholder groups to support all Retail activity across the UK.

Andrew holds a Global Energy MBA through Warwick University.

Andrew first joined ScottishPower in 1992 and has held a range of positions across Retail, including Customer Services, Business Transformation and Commercial Development.

Until his recent appointment, Andrew was the Smart Metering Programme Director, having previously been the UK Operations Director.